

# Terms of Service

## Marksheet+

**Effective Date:** 23rd March, 2026

These Terms of Service ("Terms") govern your access to and use of Marksheet+ ("we", "our", "us"), a cloud-based education technology platform. By accessing or using Marksheet+, you agree to be bound by these Terms.

If you do not agree to these Terms, you may not use the platform.

## 1. Overview of Services

Marksheet+ is a **cloud-based education technology (EdTech) platform** accessible via web and mobile applications. It provides digital tools for educational institutions, including but not limited to:

- School management systems
- Learning management systems (LMS)
- Communication tools
- Financial and fee management
- Inventory or stationery management
- Other academic and administrative solutions

These services may evolve over time.

## 2. Eligibility and Account Registration

### 2.1 Authorized Users

Accounts on Marksheet+ may only be created by:

- Schools or educational institutions
- Authorized representatives such as principals or administrators

By registering, you confirm that you are authorized to act on behalf of your institution.

### 2.2 Institutional Accounts

The institution is responsible for:

- Creating and managing user accounts (teachers, students, parents)
- Ensuring that all users comply with these Terms

- Maintaining the confidentiality of login credentials

Marksheet+ is not responsible for unauthorized access resulting from the misuse of account credentials.

### 3. Free Trial

Marksheet+ may offer a **7-day free trial** to new users.

- The trial is provided for evaluation purposes only
- Certain features may be limited during the trial period
- Marksheet+ reserves the right to modify or withdraw the trial at any time

Continued use after the trial period may require a paid subscription.

## 4. Subscription and Payments

### 4.1 Pricing Model

Marksheet+ may offer flexible pricing models, including:

- Monthly subscriptions
- Annual subscriptions
- Per-student pricing

Pricing details will be communicated separately or made available through official channels.

### 4.2 Payment Terms

- All fees must be paid in accordance with the selected subscription plan
- Failure to pay may result in suspension or termination of services

### 4.3 No Refund Policy

All payments are **non-refundable once the subscription period has commenced**, unless otherwise stated in writing by Marksheet+.

## 5. Acceptable Use

Users agree not to:

- Attempt to gain unauthorized access to the platform or its systems
- Interfere with or disrupt platform functionality
- Upload or distribute unlawful, harmful, or inappropriate content
- Misuse of student, parent, or institutional data

- Share login credentials with unauthorized individuals
- Use the platform for illegal or fraudulent purposes

Marksheet+ reserves the right to take appropriate action, including account suspension or termination, in case of misuse.

## 6. Data and Institutional Responsibility

Educational institutions retain ownership of the data they upload to Marksheet+.

The institution is responsible for:

- Ensuring the accuracy and legality of data
- Obtaining necessary consents (including parental consent for student data)
- Managing access and permissions within their account

Marksheet+ acts as a service provider and does not assume responsibility for the content or accuracy of institutional data.

## 7. Intellectual Property

All rights, title, and interest in and to the Marksheet+ platform, including but not limited to:

- Software
- Design
- Features
- Content
- Technology

are the exclusive property of Marksheet+.

Users may not:

- Copy, reproduce, or distribute any part of the platform
- Reverse engineer or attempt to extract source code
- Create derivative works based on the platform

## 8. Service Availability

Marksheet+ strives to provide reliable and uninterrupted services. However, access to the platform may be affected by circumstances beyond our reasonable control, including:

- Technical issues
- Maintenance or system upgrades
- Network or infrastructure failures
- Events beyond our control (force majeure)

Accordingly, Marksheet+ does not guarantee uninterrupted or error-free operation at all times but will make reasonable efforts to maintain service availability and resolve issues promptly.

## 9. Account Suspension and Termination

Marksheet+ reserves the right to suspend or terminate accounts in the following circumstances:

- Non-payment of subscription fees
- Violation of these Terms
- Misuse of the platform
- Activities that may harm the platform or other users

Upon termination:

- Access to the platform may be revoked
- Data may be retained for a limited period in accordance with our Privacy Policy

## 10. Limitation of Liability

To the maximum extent permitted by law, Marksheet+ shall not be liable for:

- Any indirect, incidental, or consequential damages
- Loss of data, profits, or business opportunities
- Interruptions or delays in service

Use of the platform is at your own risk.

## 11. Changes to Services and Terms

Marksheet+ may update or modify its services and these Terms from time to time.

Continued use of the platform after such changes constitutes acceptance of the updated Terms.


## 12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of **Pakistan**.

## 13. Contact Information

For any questions or concerns regarding these Terms, please contact:

**Marksheet+**

 Lahore, Pakistan

 [info@marksheetplus.com](mailto:info@marksheetplus.com)